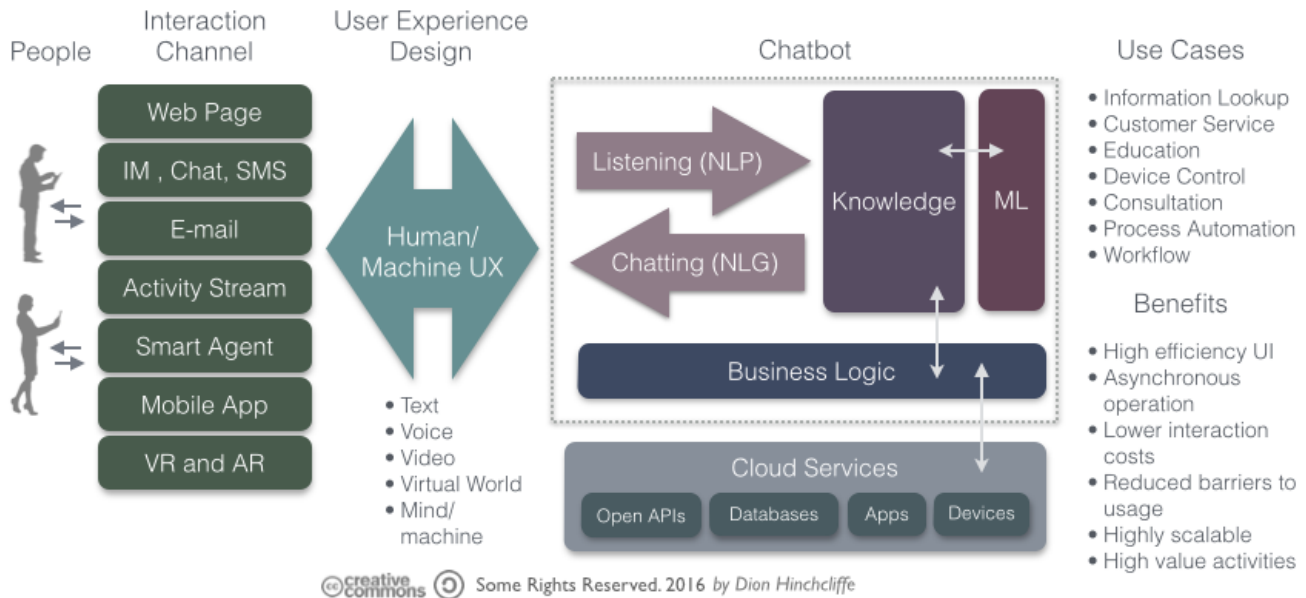


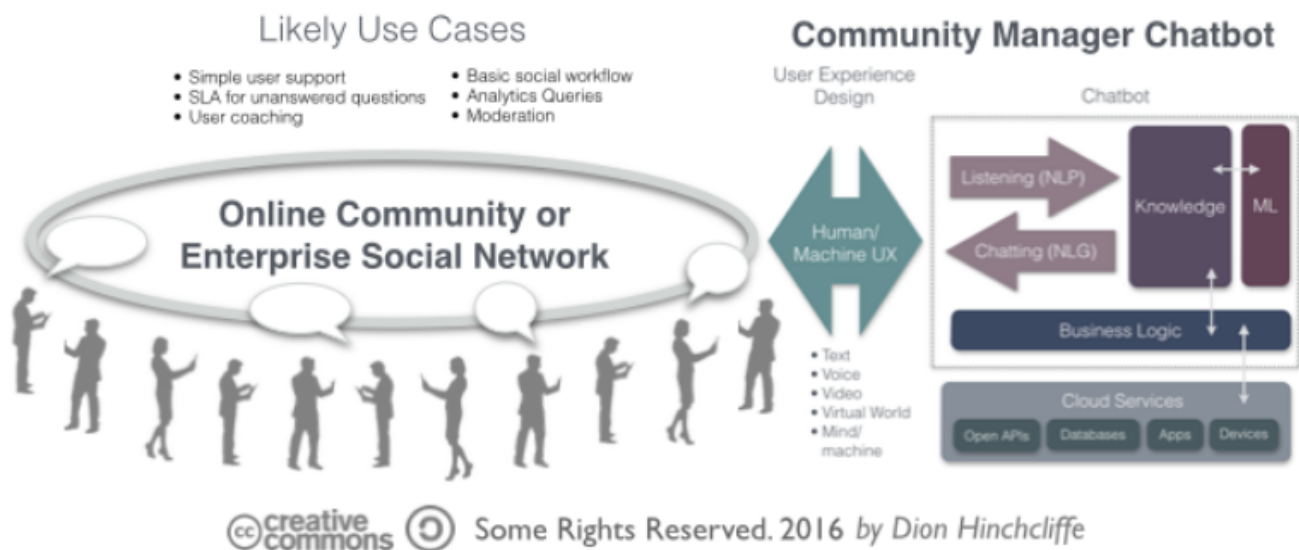
Chatbots

There are two different human races on earth at the moment: one is familiar with mobile devices and the other one is familiar with that. The second human race who is familiar with mobile devices tends to solve everything by themselves without any engagement, because there are lots of good helping tool for them such as AI and chatbots. Below diagram from Dion Hinchliffe shows the concept of Chatbots based on AI.

Anatomy of a ChatBot: How Conversational UXs Provide Value



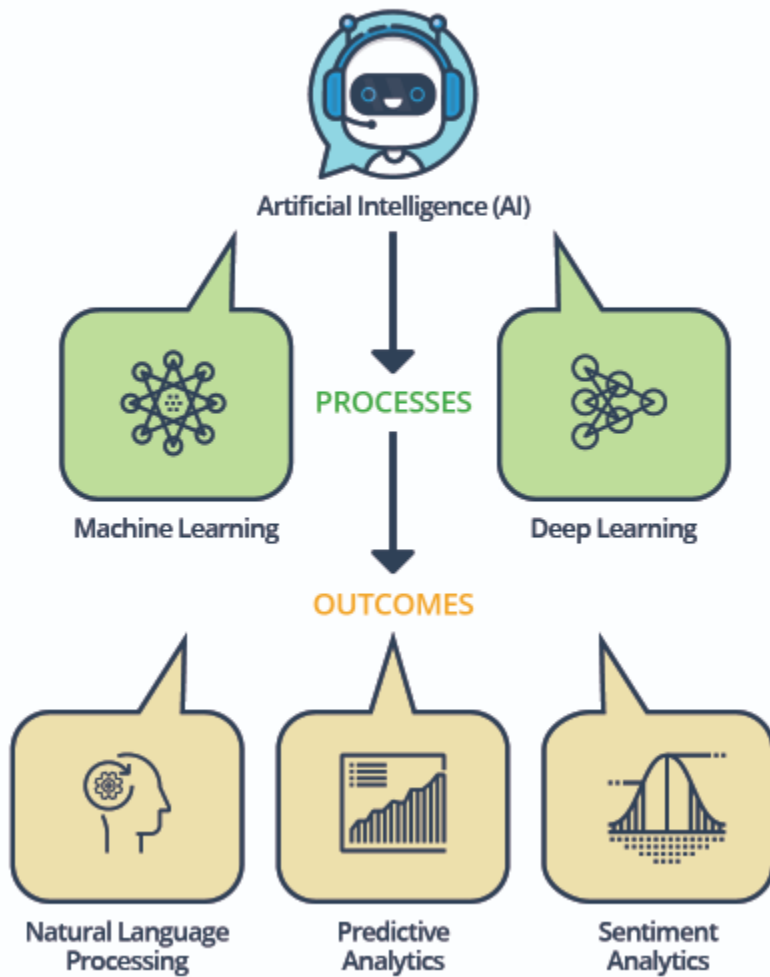
How Chatbots Could Help Community Managers



<https://dionhinchliffe.com/2016/04/13/how-chatbots-and-artificial-intelligence-are-evolving-the-digital-social-experience/>

As of Nov 2018, we can see lots of AI speakers around ourselves, it will help people who is not familiar with mobile devices as well.

How an AI Chatbot Works



Below shows the history of Chatbots

THE HISTORY OF Chatbots

1966

ELIZA

Created at MIT by Joseph Weizenbaum, the program sought to parody a psychotherapist interviewing a patient. It passed a Turing test, meaning that it fooled humans into thinking they were conversing with a person. The project is named after the fictional character Eliza Doolittle.



1972

PARRY

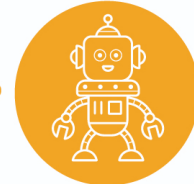
Written by psychiatrist Kenneth Colby, this chatbot was intended to converse like a paranoid schizophrenic. Its underlying approach was more sophisticated than Eliza's.



1981

JABBERWACKY

British programmer Rollo Carpenter created the first incarnation of this chatbot with a goal of creating artificial intelligence that could pass the Turing test.



1991

DR. SBAITSO

An AI speech synthesis program that conversed with the user like a psychologist, often asking "Why do you feel that way?"

In 1991, the first Loebner Prize competition, which awards prizes to the most human-like programs, is held. The competition uses a standard Turing test to rank entries.



1995

A.L.I.C.E.

(Artificial Linguistic Internet Computer Entity): Created by artificial intelligence pioneer Richard Wallace, this chatbot inspired Spike Jonze's 2013 film Her about a man who falls in love with a chatbot.



2001

SMARTERCHILD

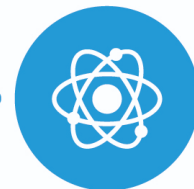
This chatbot was highly successful on global instant messaging and SMS platforms and was first launched on AOL Instant Messenger.



2006

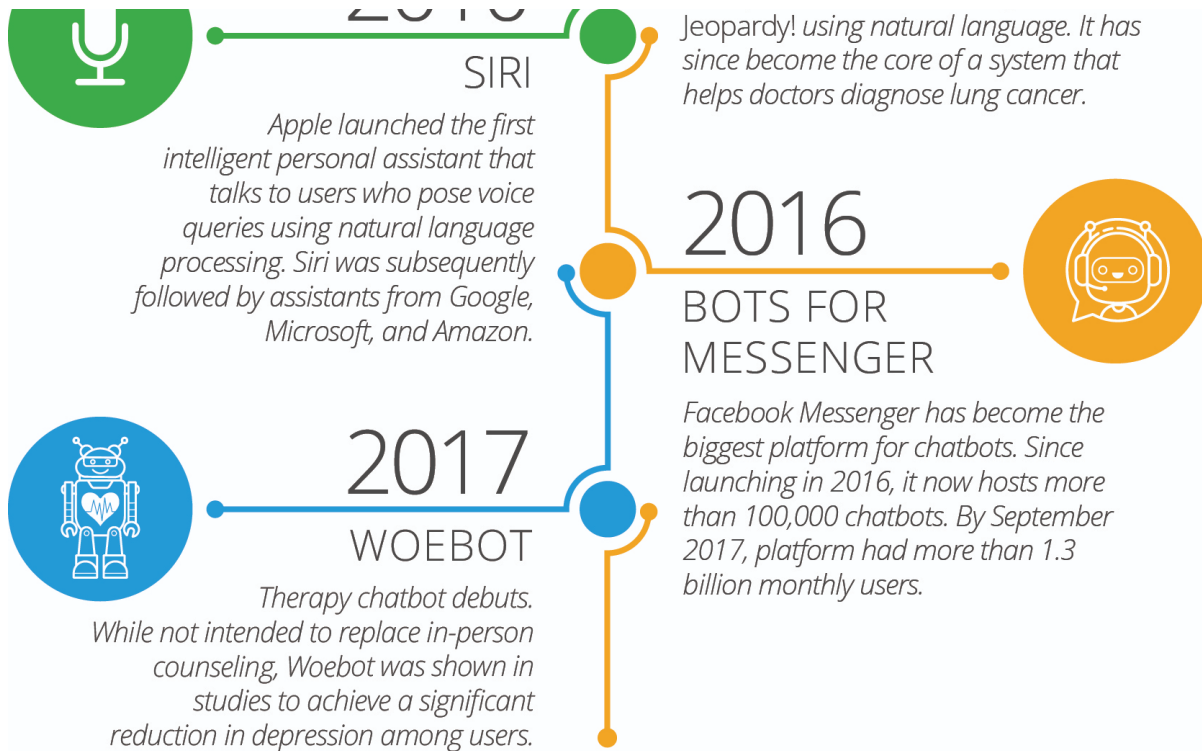
IBM WATSON

This question-answering computer program was conceived to be able to compete against human champions on the television game show



2010





Other InsurTech Solutions

- Chatbots
- Customer Relationship Management
- Insurance Data/Intelligence
- Insurance Infrastructure/Backend
- Insurance User Acquisition
- Robotic and Cognitive Automation (a.k.a. RPA)